

# SoNapa Grille Privacy Policy

**Effective Date:** February 1<sup>st</sup>, 2025

## Introduction

SoNapa Grille ("we," "our," or "us") is committed to protecting the privacy of our users ("you" or "your"). This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website [www.sonapa.com](http://www.sonapa.com) ("Website") and our upcoming SoNapa Grille mobile application ("App"). By accessing or using our Website and App (collectively, "Services"), you agree to the terms of this Privacy Policy.

## 1. Information We Collect

We collect information about you in various ways:

### a. Information You Provide Directly

- **Personal Information:** When you make a reservation, place an order, sign up for our newsletter, or contact us, we may collect personal information such as your name, email address, phone number, mailing address, and payment details.

### b. Information Collected Automatically

- **Usage Data:** We automatically collect information about your interactions with our Services, including IP address, browser type, operating system, referring URLs, pages viewed, and the dates/times of your visits.
- **Device Information:** When you use our App, we may collect device-specific information such as device model, operating system version, unique device identifiers, and mobile network information.
- **Cookies and Similar Technologies:** We use cookies, web beacons, and other tracking technologies to enhance your experience on our Services. Cookies are small data files stored on your device that help us understand your preferences and improve our offerings. You can manage your cookie preferences through your browser settings.

### c. Information from Third Parties

We may receive information about you from third-party sources, such as reservation platforms, social media networks, and marketing partners, and combine it with information we have about you.

## 2. How We Use Your Information

We use the information we collect to:

- **Provide and Improve Services:** Process reservations, orders, and payments; personalize your experience; and enhance our Services' functionality.
- **Communicate with You:** Send you updates, promotional materials, and respond to your inquiries.
- **Analytics and Research:** Analyze usage patterns to improve our Services and develop new features.
- **Security and Fraud Prevention:** Monitor and protect against fraudulent activities and ensure the security of our Services.

### 3. Sharing Your Information

We may share your information in the following circumstances:

- **Service Providers:** With third-party vendors who perform services on our behalf, such as payment processing, data analysis, email delivery, and marketing assistance.
- **Legal Requirements:** When required by law or in response to valid legal processes.
- **Business Transfers:** In connection with a merger, sale, or acquisition of all or a portion of our business.

### 4. Your Choices and Rights

You have certain rights regarding your information:

- **Access and Correction:** You can access and update your personal information by contacting us.
- **Opt-Out:** You can opt out of receiving promotional communications by following the unsubscribe instructions in those messages or contacting us directly.
- **Data Deletion:** You can request the deletion of your personal information, subject to certain legal obligations.

### 5. Security of Your Information

We implement reasonable security measures to protect your information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure.

### 6. Children's Privacy

Our Services are not directed to individuals under 13. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently received personal information from a user under 13, we will delete such information from our records.

### 7. International Data Transfers

If you are accessing our Services from outside the United States, please be aware that your information may be transferred to, stored, and processed in the United States, where our servers are located.

## **8. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new Privacy Policy on our Website and App and updating the effective date. We encourage you to review this Privacy Policy periodically.

## **9. Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

SoNapa Grille

115 S. Orange St.

New Smyrna Beach, FL 32168

Email: [info@sonapa.com](mailto:info@sonapa.com)

By using our Services, you acknowledge that you have read and understood this Privacy Policy and agree to our collection, use, and sharing of your information as described herein.